

# AMERICAN LEGAL TECHNOLOGY INSIDER

## Cancel the rhinestones: ILTA show on hold

Cancel those rhinestone shirts, forget about visiting the Grand Ole Opry. Following the recent disastrous flash floods in Tennessee, the Gaylord Opryland hotel in Nashville last week announced it was closing for six months to repair flood damage and carry out refurbishment work. For the legal IT community, the immediate question is: what does this mean for this year's ILTA 2010 conference, which was scheduled to take place at the Opryland in August? ILTA say the conference will still take place and are currently in talks with the Gaylord hotel group to find an alternative location. Insider sources suggest this may be the Gaylord Grapevine in Dallas, the location of the 2008 ILTA conference.

In the meantime ILTA are advising delegates who have already booked for Nashville to cancel their hotel reservations and contact their airlines about cancelling or changing their flight bookings. ILTA say they hope to have more news in about a week.

<http://conference.iltanet.org>

## Aderant announces release of StarLaw DMS

Aderant today announced the general availability of its StarLaw integrated suite of document, records and email management applications. StarLaw's DMS element controls and monitors electronic content throughout the entire document lifecycle ➡

➡ process, including storage, retrieval, modification, review and preservation. The records management application archives, tracks and retrieves all firm-protected electronic and physical content. And the suite's email management functionality enables law firms to efficiently file and organize all relevant email messages, as well as all associated attachments.

Aderant say StarLaw provides access to information no matter how it is stored, whether sitting on an email server, on a network server, in a secure document management system, or filed offline as a hardcopy record. Aderant add that the suite's 'predictive input technology dynamically learns from the work patterns of users' and uses this information to pre-populate the database and thereby reduce the profiling burden normally associated with this type of system.

## Insert lawyer here?

We know the legal IT world loves TLAs (three letter acronyms) so here's a new one 'ILH'. It stands for 'insert lawyer here' and was coined by Abby Ewen, director of business transformation at UK law firm Simmons & Simmons, at the recent ILTA Insight London event. In a panel session on business process management and automation, Ewen suggested the ideal legal process workflow would be one in which technology provided an end-to-end framework, with only discrete parts requiring the involvement and input by an actual lawyer.

- Other news doing the rounds at ILTA Insight was a report that both Baker & McKenzie and Clifford Chance were looking very seriously at Microsoft Sharepoint as a potential new DMS platform.



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## May's new deals

### Manhattan law firm choose Workshare

Manhattan-based Graubard Miller has chosen Workshare Professional to manage its Word and PDF documents. IPO and real estate specialists Graubard Miller currently run the software on Windows XP and will transition to Windows 7 later this year. Workshare Professional also integrates with the firm's existing iManage software.

### Two new wins for Intelliteach

Connecticut firm Shipman & Goodwin has selected Intelliteach to provide after-hours user support for its 309 employees, including 135 lawyers. The firm is also using IQTrack, Intelliteach's web-based call tracking and ticket reporting system. Downs Rachlin Martin, a 60+ attorney Vermont-based firm, has also selected Intelliteach to manage its help desk.

### Pro Bono Manager for NJ firm McCarter & English

Pro Bono Net's Pro Bono Manager has been implemented by New Jersey firm McCarter & English. Managing partner Eric W. Wiechmann says his firm, "has a historical commitment to pro bono and encourages pro bono work by all its attorneys".

### Mattern help Squire, Sanders & Dempsey

Legal support services consultancy firm Mattern & Associates has completed a facilities management evaluation and outsourcing RFP project for Squire, Sanders & Dempsey. The firm has been able to consolidate its outsourced support services vendors from three to one cutting expenses whilst acquiring a uniform integrated state-of-the-art technology platform.

### LA firm selects Keno Kozie

Los Angeles-based Kabateck Brown Kellner has selected Keno Kozie to provide, implement and then manage its network functionality on an ongoing basis.

## New hires

### LDM Global expands into Washington DC

LDM Global, has appointed John Wooten to head its new Washington DC office. Wooten has experience in Fortune 500 corporations and law firms such as Hunton & Williams, Covington & Burling and Dewey & LeBeouf. Prior to joining LDM Global, Wooten was Senior Project Manager for FTI Consulting Technology Services.

### Carolyn Zelnio joins Aderant

Aderant has appointed Carolyn Zelnio as senior vice president and chief financial officer responsible for the company's accounting, finance, legal and human resources. Zelnio was previously with Purewire, Enterconnect, Witness Systems and KMPG.

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## New product launches

### Time tracking app for iPhone from APS

Advanced Productivity Software (APS), has launched a mobile application of their time tracking product DTE-Axiom. Called iDTE, it is designed for use on an iPhone by DTE-Axiom clients and allows users to record billable hours, create entries, capture phone calls and track emails while on-the-go from anywhere in the world.

[www.aps-soft.com](http://www.aps-soft.com)

### GDSI launch new products and pricing models

Geller Data Solutions Inc (GDSI) has released two new products: Internet Explorer Integration for Worksite for downloading documents from the internet directly into iManage thus cutting time and reducing misfiles. It also simplifies the uploading process. The second product, Outlook Terminator, ensures that Microsoft Outlook closes properly so all users' preferences are correctly installed when restarted. The company's new pricing models for iManage installations gives firms the option to lease GDSI software products on a project or short term basis without the requirement of full purchase.

[www.gsi.com](http://www.gsi.com)

### DocAuto upgrade Worksite Exporter 4.0

Autonomy iManage Worksite utility specialists DocAuto, has 'rebuilt from the ground up' its Worksite Exporter application. The new version (v.4.0) improves the interface to give better feedback on export processes as they are happening and now also has the ability to set the file created and accessed dates at operating system level to correspond to the dates in the WorkSite database.

[www.docauto.com](http://www.docauto.com)

### Iridium Technology adds 5th certification

Tom Jones, founder/president of Iridium Technology, has added Microsoft Certified Technology Specialist: SQL Server 2005 to his list of four other Microsoft certifications including Microsoft Certified IT Professional: Business Intelligence Developer.

[www.iridium-technology.com](http://www.iridium-technology.com)

### Aderant introduces new application

Aderant has introduced a new application, called Expert Financial Reporting powered by Infor, which automates the generation, formatting, and distribution of book-quality financial statements and management reports. As well as out of the box financial statements, including profit and loss and balance sheets by key segments plus multiple options for report distribution, firms can also present data in a variety of formats: dashboards, scorecards, spreadsheets, color-coded tables, bubble, pie, and bar charts, line graphs and even receive early-warning alerts when results deviate from expected performance. It also allows users to compare actual results against budgets and forecasts, to drill down into transactional details, to evaluate trends and see the results of currency fluctuations.

### doeLegal finds new markets for doeBilling

doeLegal has announced it has penetrated new markets with doeBilling, its legal spend management solution. Offering rapid invoice review, firm performance benchmarks, and matter spending forecasting and budgeting, doeBilling is now being used by corporate law departments in insurance, construction, healthcare, pharmaceutical and real estate to gain control over their paper invoices.

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# THE ORANGE RAG

## BREAKING NEWS BLOG



## Sharepoint news ahoy !

Coinciding with yesterday's launch of Microsoft SharePoint 2010 both FTI and Recommind have announced new products...

From **FTI Consulting** comes Harvester, a new software and service offering for custodian-based preservation and collection of data from SharePoint 2010 (and earlier versions). FTI say Harvester ensures a more thorough and defensible approach than collection by keyword search, which gives only limited protection against spoliation or data loss. With Harvester, software can be deployed behind the firewall with an on-site support team or the services can be managed remotely, working with local IT staff. The Harvester service also offers predictable pricing through a simple calculation of data volume and the number of custodians.

A recent survey suggests that while most SharePoint deployments are in their infancy, collecting data from SharePoint following an eDiscovery request creates some particular challenges:

- Keywords: Microsoft SharePoint search capabilities are not conducive to finding data by custodian so data may be missed.
- Decentralised control: IT may not track the subject matter, data formats or even those with access to information residing within Microsoft SharePoint.
- Dynamic environment: With Microsoft SharePoint data constantly changing, the collection process must contend with the addition, deletion and changes to data, as well as staffing changes. There is a risk of having to recollect data multiple times.
- Data formats: Microsoft SharePoint is often a repository for an array of file formats beyond email and Microsoft Office documents most often collected, reviewed and produced for litigation.

Commenting on the issue, James Zucker of Hogan Lovells said "The legal advantage and defensibility provided by custodian-based collection cannot be overstated. "FTI Harvester is a self ➡

➡ documenting, one-stop-shop, surgical strike collection tool for Microsoft SharePoint". [www.ftitechnology.com](http://www.ftitechnology.com)

Meanwhile **Recommind** has launched MindServer Search 7.0 which it claims will enable enterprises to deliver more relevant search results to their information workers and maximise investments in tools such as Microsoft SharePoint. Built on Recommind's CORE platform (Context Optimised Relevancy Engine), it adds new Web 2.0 collaborative features such as social tagging, delivery of content via RSS, a new web-based administration client designed to simplify maintenance and accelerate deployments, and an intuitive, more easily customisable user interface.

Oz Benamram, chief knowledge officer, White & Case, said "Many search platforms oversimplify our information access challenge. What sets Recommind apart is its ability to respect the relationship between multiple dimensions of our information: the text, the people involved and the related project or matter which sets the context around the information."

[www.recommind.com](http://www.recommind.com)

## Thomson Reuters engage

Thomson Reuters has announced Engage, its new 'engagement planning & management' (EPM) tool designed to create, monitor and manage integrated budgets and work plans for matters using alternative fee arrangements. Engage creates matter project plans and budgets as lawyers lay out the engagement requirements and their approach.

Engage was developed by Hildebrandt Baker Robbins consultants and has been released this month to a small group of lighthouse customers, including Covington & Burling, Haynes & Boone, and Munger Tolles & Olson, and will be commercially available later this year.

[www.thomsonreutersengage.com](http://www.thomsonreutersengage.com)



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## Litigation support news

### Digital Reef partners with Flex on eDiscovery

Digital Reef and Flex Discovery Solutions have announced a partnership that will see Digital Reef's ECA and Virtual Governance Warehouse applications being used to augment Flex's own eDiscovery solutions for law firms and corporate legal departments. The companies say the combination of their products will 'significantly lower costs and reduce time' associated with eDiscovery and early case assessment projects.

[www.digitalreefinc.com](http://www.digitalreefinc.com) + [www.flexdiscovery.com](http://www.flexdiscovery.com)

### Fios now offering embedded Equivio for near-dup

Fios Inc last week announced that its SaaS (software as a service) Relativity platform was now supporting the Equivio NearDuplicates and EmailThreads software, to make it easier for reviewers to detect near duplicates and email chains. Fios marketing director John Cogan said research had revealed "that nearly 60% of the data in a typical electronic discovery matter is redundant because of near and exact duplicate files, plus email threads. Our clients consistently ask for help in reducing data volumes and increasing review efficiency and velocity."

[www.fiosinc.com](http://www.fiosinc.com) + [www.equivio.com](http://www.equivio.com)

### codeMantra releases enhanced review platform

Litigation support services provider codeMantra LLC last week released an enhanced version of its digital asset management platform cPDocRev v2. The system is a web-based platform built on a .NET framework and a SQL backend, with no software to download or hardware to purchase, maintain, upgrade or configure. New features include: import/export to most standard litigation support applications in XML, CSV and TXT, Mac and PC ➡

➡ compatible native file viewer supporting over 400 file types, and fully integrated production tools supporting Bates, redaction, deduplication, TIFF, PDF and OCR on the fly.

[www.codemantra.com](http://www.codemantra.com)

### In brief...

- Nextpoint has released scrolling/zooming functionality upgrades to the document viewer in its Discovery Cloud and Trial Cloud applications.

[www.nextpoint.com](http://www.nextpoint.com)

- Mitratech has released a new version of its Team Connect Legal Hold application. Designed for the corporate market, new features include closer integration with matter management and ebilling.

[www.mitratech.com](http://www.mitratech.com)

## American Legal Technology Insider

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# Document production news

## Workshare ready for Office and Sharepoint

Workshare has announced that its Workshare Professional 5.2, Compare 5.2 and Protect 6.2 products will support Microsoft’s new Office 2010 software within the next 90 days. Workshare will also introduce industry specific applications allowing customers to extend SharePoint 2010 functionality. Starting with the legal vertical market, Workshare will deliver a law firm-ready application that tightly integrates Office 2010 into traditional document management systems, Microsoft SharePoint, or both.

## Litera Live goes live in the cloud

Litera has launched Litera Live, a cloud-based document lifecycle management system giving anyone, anywhere, from any device, the power to collaborate, compare and metadata cleanse Microsoft Office documents including Word, PowerPoint (including embedded objects) and Excel, as well as PDF files. The SaaS system also gives users the ability both to convert documents to PDF and extract native PDF files to Word.

Sean Scott, the CIO of Womble Carlyle Sandridge & Rice said “Litera’s cloud computing offering gives law firms the flexibility to manage documents on or off premise, without adding additional software, licences or intergration headaches.” Litera Live is available online now for a free trial. Subsequent usage can be based on a ➔

➔ pay as you go basis, or an unlimited usage license from \$14 per month, per user.  
[www.literalive.com](http://www.literalive.com)

## Cozen O’Connor to migrate to compareDocs

Cozen O’Connor has selected compareDocs from DocsCorp as its document comparison and review platform. The firm, which already runs other parts of DocsCorp’s pdfDocs Desktop suite across 1200 users, will intergrate compareDocs with its Open Text document management system.

# News in brief

## New blog from Mattern

A new blog, called *Mattern of Fact*, has been launched by Mattern & Associates to provide information about inhouse and outsourced services, cost recovery and vendor contracts.  
[www.matternofact.com](http://www.matternofact.com)

## Online CLE training from O’Melveny & Myers

Under a licence from New Media Legal Publishing, O’Melveny & Myers is now offering its attorneys and clients online on-demand CLE training videos.  
[www.omm.com](http://www.omm.com) + [www.newmedialegal.com](http://www.newmedialegal.com)

**Next issue...** The next issue of ALTi (No.23) will be published on Thursday 10 June, 2010.

